

To: The Principal

School Name: \_\_\_\_\_

Dear Sir/Madame

### Introduction to **Schools eNetwork Trust (SENT)**

Schools eNetwork Trust was established to offer free internet and other services to schools in the Western Cape and possibly other provinces later. We would like to introduce you to the pilot project and offer you an opportunity to be part of this worthwhile initiative.

([www.sent.org.za](http://www.sent.org.za))

We understand that the provision and use of Information Technology is a challenge in many schools. Overcoming these challenges is key to our future generations in South Africa. Many schools are obligated to rely on costly 3<sup>rd</sup> party services or hard to come by in-house technical skills. We aim to help schools through this. We want ITC (information technology and communications) to be useful, sustainable, and cost effective.

Most schools are responsible for the payment of their Internet service as well as the maintenance of their ITC infrastructure. Internet connection speeds vary considerably between schools and are, in many instances, dysfunctional, suspended or capped. The school is responsible for controlling the Internet access by staff and/or learners which can be a time consuming administration task which in many instances is not being done and learners may therefore be compromised causing potential problems.

**School ENetwork Trust's** goal is to dramatically increase the utilization of ITC by connecting schools together in a common **wide area network (WAN)**, to share services which a standard internet connection such ADSL cannot give them alone. This initiative is a blue print for the implementation of a provincial schools WAN which we have called the **Intranet**. The Intranet strategy would involve and result in:

- each school would have a fast synchronous (the same speed both up and down) connection to the intranet (up to 10Mbps) and can access various services like email and various educational web based applications **without** using internet traffic allocation.
- generous internet traffic allocation up to 20GB.
- connect all schools, various 3rd party service providers, data centers, and the internet gateway together as a virtual private network.

The intranet is not designed to 'take over' the administration of the schools networks, although it can assist in various ways, including remote support and remote monitoring removing the need for expensive human resources required to manage these systems on the school premises.

We hope our willingness to initiate this programme initially for Western Cape Schools, will inspire a multitude of stake holders, which would assist in this non-profit venture, to sustain, improve and grow this vision.

As part of our initiative and pilot programme we would like to offer the following Wireless Internet services to your participating school: (Subject to approval due to technical considerations) **Wireless** meaning Internet access from an antennae on a roof, to a cable in your computer lab or network router.

<b>1. Standard Installation of Wireless Equipment</b>
<ul style="list-style-type: none"><li>• Wireless CPE (Dish, Router Board &amp; Cabling)</li><li>• Up to 2 hours installation</li></ul>

<b>2. Monthly Intranet Connection</b>
<ul style="list-style-type: none"><li>• Up to 10MB/s</li><li>• 20 GB traffic allowance</li><li>• Email boxes as required</li><li>• Local &amp; International Bandwidth</li><li>• Synchronous (same up and down speed)</li><li>• Business hours support (Contact Centre)</li></ul>

The provisioning of this is at no cost to your school. We would require the school's principle signatory to authorise the provisioning of this service, feedback from time to time, and your support of the goals of this project.

**SCHOOL PARTICULARS (THE SUBSCRIBER)**

School Name: .....  
Address: .....  
Principal Surname:.....Forenames:.....  
IT Administrator Surname:.....Forenames:.....  
Telephone Number:..... Cell number:.....  
Fax number:.....Principle Email address:.....  
Administrator Email address:.....No. of Staff.....  
No. of Pupils:..... Age Range of Pupils:.....



BRIEF ABOUT YOUR COMPUTER (ICT) INFRASTRUCTURE

Do you have a computer network? .....

How many computers do you have for staff access including administration?.....

How many computers do you have for learner's use excluding labs?.....

How many computers do you have for learner's use in labs?.....

Other relevant information to assist?.....

.....
.....
.....

I ACCEPT AND UNDERSTAND THAT:

- 1. This document is only an application to provide a Wireless Internet/Intranet service, and is subject to the approval by the supplier and completion/signature by the principal or authorised person/s of the school applicant.
2. Signature and authorisation is accepted without prejudice and does not imply any specific warranty or that this agreement has been concluded.
3. School eNetwork Trust (SENT) does not make any representations, warranties or guarantees of any nature whatsoever in respect of the Services and the Subscriber acknowledges that no warranties or representations have induced it to enter into this Service Agreement.
4.0 In particular, and without limiting the generality of the a foregoing, SENT does not warrant or guarantee that the Services or the information transmitted by or available to the Subscriber by way of the Services -
4.0.1 will be preserved or sustained in their entirety;
4.2.2 will be suitable for any purpose;
4.2.3 will be free of inaccuracies or of defects or bugs or viruses of any kind; and SENT assumes no liability, responsibility or obligations in regard to any claim, loss, expense or damage. (whether consequential, incidental or actual) arising from any of the exclusions set forth in this clause.
5. The school will be responsible for insuring the value of the Wireless equipment, until (if) a stakeholder can be established to assist.

I hereby authorise the processing of this application.

SIGNATURE: .....DATE:.....

FIRSTNAME: ..... SURNAME: .....